



# G.E.B.A. Festival Relations Crew Survey

Please take a few minutes to complete this questionnaire. Feel free to expand on your answers. Use additional sheets if necessary. All questions are optional. We value your input. Thank you!

*Please answer the questions marked with an asterisk by circling a number (one indicates a very strong negative and five is a very strong positive).*

Festival Name: \_\_\_\_\_ Festival Date(s): \_\_\_\_\_

Your Name: \_\_\_\_\_ (for validation purposes only)

1. Overall, approximately how many times have you crewed?.....
2. What size balloon(s) did you crew for at this festival?.....
3. Had you crewed with your pilot before this festival?..... \*
4. Which best describes you?.....
5. Was it easy to get a crew pass from the festival?.....
6. How would you rate the crew parking?..... \*
7. Did you have enough crew help?..... \*
8. Did you have adequate access to and from the launch field?..... \*
9. Did you receive free lodging?.....
10. If you stayed with a host family, how was that experience?..... \*
11. If you stayed in a hotel, how was that experience?..... \*
12. Did the festival provide free food and beverages for you?..... \*
13. Did the festival provide crew-specific activities? (Workshops, etc)..... \*
14. Did you receive a crew gift from the festival?.....
15. Did the festival supply your pilot with acceptable landowner gifts?..... \*
16. If area maps were provided, were they practical?..... \*
17. Did you find the refueling procedure safe? (no smoking signs, etc.)..... \*
18. Was the ride operation well run? (timely rotation, passenger screening.)... \*
19. Did you feel the festival treated the crew fairly?..... \*
20. How far did you travel to reach the festival? (in miles).....
21. Will you go back next year?..... \*
22. In general, did you notice any unsafe conditions at the festival?..... \*
23. Overall, how would you rate this festival?..... \*

*How could the festival be improved?*

**Please return the completed form to the Festival Relations Committee Chair.**